Amber Loos

Submitted by Shout Out-old on Tue, 08/26/2014 - 9:23am

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What did they do? Amber coordinated the spring 2014 administration of the LibQUAL+ service quality survey to the SIU population. She worked LibQUAL+ closely with the Library Affairs Assessment Committee to select the local questions, obtained IRB approval, obtained the email address lists of our population, managed the email correspondence during the conduct of the survey, communicated with the survey administrators at ARL, and analyzed the representativeness of the responding sample. Then she worked with the Assessment Committee to analyze the results to the core survey and to perform a content analysis of the nearly 600 open-ended comments that were submitted.

She prepared an excellent, analytical report and presented the results to the library at the All-Staff meeting on August 13, 2014. Thank you to Amber!

Shouter's name: Anne Moore

Source URL (retrieved on Apr 4 2016 - 7:31am):
http://www.lib.siu.edu/node/659

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